

Ronald Griffith Williams

Ronald Griffith Williams is a multi-faceted, hands-on IT Professional with over three decades of combined experience in the areas of Technical Support (Level 1/2/3/4), Systems Engineering, Systems Analysis, Data Center Operations, Curriculum Development, Project Management, IT Management, Client Support / Help Desk Management, IT Consulting, Adjunct Professorship via online Learning Management Systems (LMS), Adult Continuing Education instruction, and Business Ownership. This includes Fortune 50 Corporations, Non-Profits, University / College, Small-to-Medium Size Businesses (SMB), High School, Elementary Institutions, and home environments.

Ron has held positions as Technical Support (Level 1/2/3/4), Systems Analyst, Systems Engineer, Systems Administrator, IT Data Center Operations Specialist, Technical Advisor, Curriculum Developer, IT/MIS Manager and Supervisor, Help Desk Supervisor, PC Support Coordinator, Help Desk Specialist, IT Consultant, Adjunct Professor, Adult Continuing Education Instructor, CompTIA Instructor, and Business Owner.

Ron's credentials include an **M.S.** degree in **Internet Technology / Cybersecurity** from Pace University, a **B.S.** degree in **Professional Computer Studies** from Pace University, and an **A.A.S.** degree in **Data Processing / Computer Science** from Columbia-Greene Community College.

Additionally, Ron holds **CompTIA Security+**, **Network+**, and **A+** professional IT certifications and multiple **IBM Badges**.

Ron presently holds multiple positions: **IT Data Center Operations Specialist** for IBM, **Adjunct Professor** for Pace University's Seidenberg School of CSIS, Dyson College of Arts & Sciences, NACTEL, & Pace Online, and **Business Owner / IT Consultant** for his computer repair and IT consulting business:



Ron has been happily married for 23 years to his loving and supportive wife, Divine, a Licensed Mental Health Counselor (LMHC), Clinical Trainer, and Internship Coordinator. Ron presently resides in Pleasant Valley, NY – Dutchess County.

